



EXTRA PARTY RULES & TIPS

We want everyone to have a fun and safe experience at Funmazing Playcentre, so we ask that all guests follow these rules at all times.

- > Funmazing Playcentre requires a \$68.99 non-refundable/non transferable deposit to reserve a birthday party. The balance of the party bill to be paid at the beginning of the scheduled party time. Deposits and balance of parties to be paid by cash, debit, Visa or MasterCard and are non-refundable. No personal cheques accepted. Customers will be billed at a minimum for the number of kids they confirmed would be attending the party. If more more children show at the event, these will also be added to the final bill.
- > All children 1-12 years old attending the party count towards the party package: B-Day child, siblings, helpers, etc. Customers will be billed for the number of kids they confirmed are attending the party.
- > Funmazing Playcentre is a shared facility where your party may overlap with another one. Do not worry as there is plenty of room for everyone.
- > We do it all. Our party staff will set-up the room, help you serve the food, juice and cake, and clean-up the party room. You can drop-off any extra tableware or decorations a day prior to the party for staff set up.
- > Outside snacks, food or drinks (peanut free) are permitted in all party packages: A \$25 flat fee applies.
- > You will have access to your party room for 2 hrs. You can arrive 10 minutes earlier than the scheduled starting time to set-up. We do ask you tidy up promptly to allow our staff enough time to clean the room for the next party. You are responsible for removing all your personal belongings from the party room. No additional time is allowed, and an additional \$40 fee will be applied to your bill if you exceed that time. Even though you paid the additional late fee, it does not allow you to stay on the premises.
- > Please notify the amount of children, adults and food choices 5 days prior to your party in order for us to make all the necessary arrangements. If there are 20 or more adults attending your party, there will be an extra \$45 fee applied to your bill.
- > Remember that Funmazing is an unsupervised facility and therefore the person booking the party is solely responsible for the supervision and safety of all invited children. We recommend that you have a ratio of 1 adult to every 5 children to assist you in running your party safely and smoothly. We require a signed waiver form which is to be signed by each attending child's parent/guardian on the day of the party.
- > We offer awesome loot bags. Please give us at least 1 week notice for loot bag orders.
- > Our party rooms are happily decorated and no other decorations are necessary. No streamers, glitter, and sparkles at parties. No decorations to be stuck on the walls.
- > No substitutions or discounts for unused party package items.
- > Flexible hours available for corporate events and private parties.